

# Member Advantages

## PPO Discount

We have contracted with Beech Street PPO Network to offer you reduced healthcare costs. Beech Street is one of the nation's largest PPO networks. Beech Street's network includes more than 400,000 practitioners, 3,800 hospitals and 52,000 specialty care facilities. Members will have access to a broad network of independently contracted providers who provide services at negotiated, discounted rates. With over 50 years of experience in the healthcare industry, the Beech Street PPO Network will allow our members to save dollars on their healthcare services. To locate providers, you can access the Beech Street Network on-line at [www.beechstreet.com](http://www.beechstreet.com) or you can contact them directly at 1-800-432-1776.

## Customer Care Services

Members and companies can access benefit information and other Inter-Americas services by dialing one toll free number, 800-333-2525.

### We are available to provide information on:

- Account Management
- Prescription Benefits
- Member Eligibility
- PPO Network Information
- Verification of Benefits
- Patient Advocacy Program
- General Policy Questions

Monday through Friday, 8:00 AM – 5:00 PM, CST

## Member Advocacy

Our approach to Member Advocacy is "hands-on, personalized". Members have direct access to an Inter-Americas Personal Advocate that will promptly and efficiently handle the issues and questions that our members may have. We are able to save our members considerable time and money by helping them to maximize their plan benefits. This exclusive program is available for OOIDA Members and dependents on a case-by-case situation based on best efforts (no guarantees are implied).

### Our Advocates can:

- Explain the Advantage Plans benefits and answer questions for drivers and their dependents
- Explore financial options with healthcare providers
- Explain how to file an appeal and assist with the appeal process
- Assist Members and dependents to obtain non-covered services, when possible
- Help obtain non-covered services at discounted rates
- Assist Members and dependents to resolve their large medical bills
- Secure discounts in advance of services
- And much more!

*Transamerica Life Insurance Company is not a marketer for, nor an agent for any of the services or benefits listed on this page.*

**For questions or to enroll, please call the OOIDA Medical Benefits Group at: 800-715-9369**