

Non-Insurance Benefits

**These benefits are included with all plan levels.*

TeleDoc:

TeleDoc is national network of board certified, licensed primary care physicians (PCP) that diagnose illness, recommend treatment, and prescribe medication, when appropriate, for its members over the telephone 24 hours a day, 7 days a week, and 365 days a year. TeleDoc is a convenient, cost-effective alternative for minor medical problems and a current solution for the health care issues of cost and access.

TeleDoc services do not replace the care of the PCP ...they complement and enhance the quality of care. TeleDoc physicians are trained and experienced in telephone based cross coverage. Talk to a doctor on the weekend, while at soccer practice, or on a road trip. No need to hire a sitter; you don't have to leave the house to talk to a doctor. 24/7 access to account via the website or call center.

** Minimum age available=10 years*

Member Discount Card

This discount card is provided by New Benefits, LTD. It offers members access to a discount Vision Plan, a Nurses Hotline, Counseling Services and benefits for Hearing Aids. This is not an insurance plan.

Discount Vision Plan:

The discount Vision Plan through the Coast to Coast network allows the member to receive discounts of 20% to 60% on eyeglasses, non-prescription sunglasses, contact lenses (including disposables) and frames from over 10,000 independent retail optical locations nationwide. Providers include independent practitioners, regional chains, department store opticals, and the largest chains in the U.S. Some of these providers are LensCrafters, Pearle Vision, Sears Optical and JC Penney Optical (among others).*

Nurses Hotline:

The Nurses Hotline allows access to experienced registered nurses 24 hours a day, 7 days a week, 365 days a year. These hotline nurses are an

immediate, reliable and caring source of health information, education and support. Services provided by this plan include:

- General information on all types of health concerns
- Information based on physician-approved guidelines
- Answers about medication usage and interaction
- Information on non-medical support groups
- Translation services for non-English speaking callers
- Full time medical director on staff

Counseling Services:

The Counseling Services benefit allows the member to speak with a counselor 24 hours a day, 7 days a week regarding any personal problems they may be facing. In addition, if the member is referred to one of the 27,000 counseling providers nationwide, they will receive discounts of 25% to 30% off the normal billing charges from those providers.*

Hearing Aid Benefit:

The Hearing Aid benefit provides savings of up to 15% off the retail cost on over 70 models of hearing aids, and a free hearing test when utilizing one of the 1,200 participating Beltone® locations nationwide. Or, the members can realize savings of up to 50% off suggested retail price on over 90 models of hearing aids in over 1,000 locations nationwide.*

Information on how to access the benefits of the Member Discount card will be included in the fulfillment package that each insured member receives from KBA.

** Discounts on professional services are not available where prohibited by law.*

Transamerica Life Insurance Company is not a marketer for, nor an agent for any of the services or benefits listed on this page.

For questions or to enroll, please call the OOIDA Medical Benefits Group at: 800-715-9369